

AFTER-SERVICE COMMITMENT

HI, THANK YOU FOR CHOOSING OUR PRODUCTS!

For all our products offered, we made the following service commitments:

1. Quality assurance: we guarantee that the offered products are factory original packaging, and we provide the information of the technical product needed.
2. During the installing or using the instrument, if needed, we can provide a written or video training by mail (including commissioning, common trouble-shooting, etc.)
3. The warranty time is 1full year, which starts from the date of eligibility from the factory, and lifelong maintenance. If the products have quality problems and the users need to replace the parts during the warranty period under normal use, we are willing to provide the parts for free (Excluding transportation costs abroad).
4. We can provide technical guidance by telephone, Internet, video and so on according to users' requirements.
5. For the transportation, installation, improper use and other non-product quality problems are not covered by the warranty. But we can provide the spare parts with the most preferential prices.

Thank you!

浙江托普云农科技股份有限公司
ZHEJIANG TOP CLOUD-AGRI TECHNOLOGY CO.,LTD.

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